



Quality Policy

Process Systems Limited (PSL) is an organization that aims to exceed the requirements of both its internal and external customers and is focused on consistently meeting their needs. The Company recognizes and accepts its duty to provide the highest quality of service that will provide satisfaction, given the specifications and the economic arrangement with its customers. PSL's aim is to strive for continuous improvement to enhance the satisfaction of all of its customers. PSL will execute this duty by adhering to the following principles:

In providing engineering, sales and service, of industrial process components to the oil and gas, petrochemical, and manufacturing industries, Process Systems Limited (PSL) is committed to the following:

1. The implementation of a Quality Management System that meets the Requirements of the ISO 9001: 2008 Standard, simultaneously complying with the laws of Trinidad and Tobago.
2. To ensuring that customers' requirements are consistently satisfied and the effectiveness of the Quality Management System is continually improved.
3. To conducting evaluations of our implemented processes, to regularly set quality objectives, and to actively pursue the achievement of these objectives.
4. To ensuring that all staff is aware of their responsibility to meet quality requirements, through on-going briefing and training.
5. To providing the resources necessary to adhere to this Quality Policy.


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Dave Ayres
Managing Director

6th Jan 2016
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Date

Last review date: Jan 2016